

Measuring success - performance indicators for the Scrutiny Board 2017/2018

Target 1 – Critical Friend Challenge – to provide a constructive, robust and purposeful challenge to those responsible for policy development and decision-making				
Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
% of items on the Work Programme taken from the Council and Cabinet Forward Plans	33%	Quarterly	15%	33%
No. of reviews undertaken as a result of discussions with Cabinet Lead	2	Quarterly	5	2

Target 2 – To challenge Council policies and undertake reviews as appropriate				
Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
No. of Policy / Service Reviews undertaken annually by each Panel / Board	1 by each Panel	Quarterly	Achieved	1 by each Panel
% of recommendations accepted by Cabinet or Council	70%	Quarterly	100%	70%

Target 3 - To Complete Each Review Within Timescale and Monitor the Outcomes				
Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
No. of reviews to be undertaken each year	5	Quarterly	12	5
% of reviews completed within the timescale of the project	80%	Quarterly	63%	80%
No. of meetings a Panel should hold for each review	4	Quarterly	Achieved	4
% of reviews followed up	100%	Quarterly	n/a	100%
% of recommendations accepted by Council or Cabinet which are implemented	100%	Quarterly	n/a	100%

Target 4 - Reflecting the voice and concerns of the public and its communities

Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
% of reviews on the Work Programme suggested by the public or undertaken in response to issues raised through surveys, comments or complaints from the public	2%	Quarterly	13%	2%
No. of external people involved in the Scrutiny process	2	Quarterly	169	20

Target 5 - Taking the lead and owning the Scrutiny process

Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
% of meetings attended by members (for which they were required to attend)	70%	Quarterly	79%	70%
% of members involved in training on scrutiny	60%	Quarterly	79%	60%
% of members that have a good awareness of the role of scrutiny and their role in the scrutiny process	50%	Annual Survey	100% *	50%

* 100% of those Councillors who returned their 'Scrutiny Survey' indicated that they agreed with the statement - 'I have a good understanding of the work of scrutiny'

Target 6 – To increase awareness and participation of Overview and Scrutiny by other stakeholders and the public

Performance Indicator	Target 2016/17	How Monitored	Result 2016/17	Target 2017/18
No. of visits to the authority's Scrutiny web pages	200	Annual	249	200
No. of external reviews of outside organisations	1	Annual	2	1