

Our Mission

- To support and encourage Team Havant to be innovative and creative in the design and delivery of exceptional frontline services

Our Values

- Customer focus
- Delivering results
- Fairness and integrity
- Taking responsibility
- Respect and support
- Change and innovation

Our Priorities

- Ensuring that the Council is financially sustainable.
- Understanding the future needs of our residents, businesses and visitors and designing our services to meet those needs.
- Demonstrating strong leadership in the council and throughout our communities.
- Supporting our most vulnerable residents
- Identifying the key areas of the Borough where regeneration will have the greatest impact.
- Stimulating the regeneration of the Borough to create a modern and attractive place to attract national and international businesses, supporting a vibrant economy with a broad range of job opportunities, diverse housing market and provides excellent leisure and retail facilities.
- Ensuring that our services support a cohesive society and a high-quality environment for future generations.
- To deliver the frontline services

Outcomes to be delivered by 2026

Place Making

Short-term

- Review the 'Local Plan' to 2036.
- Regenerate the Civic Plaza as a mixed used development
- Regenerate Hayling Island seafront
- Retain and support major employers in the Borough through collaborative and partnership working.
- Lever in funding for regeneration where it's available from external sources and generate further funding by developing our own assets, for example Brockhampton West, and reinvest the proceeds in the Borough.
- Attract inward employment investment
- Championing sustainable transport solutions that achieve modal shift and are accessible to all communities.

Medium-term

- Attract a major distribution company to create jobs in the Borough.
- Review all potential models of delivery to maximise opportunities to help meet our target to provide 30% of new developments as affordable housing for rent and purchase in the Borough.
- Diversify our housing market and the methods of construction to be part of a model that makes the area a leader in the field of modern methods of construction including modern factory-built homes.
- Regenerate Hayling Island seafront

Long-term

- Deliver a minimum of 9,400 new homes whilst protecting our heritage, environment and our communities.
- Create local job opportunities
- Regenerate Havant town centre

Our Customers

- Develop and deliver a customer access strategy that enables customers to access the services they need conveniently, reducing our costs and increasing customer satisfaction
- Develop a clear pricing strategy that distinguishes between essential services and those provided to fund the Borough's social responsibilities.

Financial Sustainability

- We will deliver financial sustainability through partnership working to reduce overheads and increase economies of scale.
- We will secure a major public-sector client for the Norse South East partnership to generate income for the Joint Venture Company and reduce costs for the Council.
- We will increase commercial activity through our joint venture with Norse SE, including trade waste and MOT services, to generate income to support the delivery of essential services to the vulnerable people in our communities.
- We will monitor our costs and focus our limited resources on our priorities.
- We will encourage recycling and reduce our impact on the environment.
- Ensuring our major contracts are performing effectively