

Cabinet Lead Reports – Full Council 13 November 2019

Councillor Gary Hughes

Cabinet Lead for County Council Liaison and Commercial Services

Environmental Services

Norse South East began delivering East Hampshire District Council's Environmental Services on the 30th September. The mobilisation of the service has gone well, with 98.5% of refuse bins being collected on schedule. The mobilisation has been well managed and has not impacted on Havant Borough Council's service. At a Delegated User Group meeting with the Leader and Deputy Leader of EHDC held on 24th Oct, both expressed total satisfaction with roll-out of the new service, improving performance week-on-week as new crews become more proficient.

The volume of preventative maintenance work undertaken by the Fleet Management team has almost doubled now that we have taken on the service delivery of Waste, Grounds, Streets and Public Toilets with East Hampshire.

At Beachlands, there has been a full team operating on beach patrol and litter picking. From November through to March, there will be a reduction in the number of staff on this work to reflect the seasonal nature of service demand.

The ecological (birds, reptile and fauna) surveys undertaken on Hayling SSSI site throughout the summer have been delivered. The results have been analysed and discussions undertaken with Natural England in respect to the scope of any adjustments to existing footprints of beach huts, regeneration and coastal erosion. A communication is being drafted to the owners of the beach huts that were moved from 'A' site temporarily located updating them on the situation. A separate letter is also being prepared for 'B' site (west of the Inn on the beach) owners and tenants setting out the situation in respect to the observed rate of coastal erosion at that location and the impact on the aged beach defences.

The street cleaning team will imminently commence a 4 – 6 week programme of clearing leaf fall. This work is scheduled to focus on areas of high pedestrian activity.

Information on changes to Christmas and New Year waste collection dates was included in the last edition of "Serving You."

We currently have 11,709 customers for our garden waste service, of which there are 1,664 new customers; this compares to 10,423 in 2018/19.

A new Operations Director, Robert Guy, *is expected to join NORSE on 4th November 2019.*